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Our Ref: Charges consultation

Your Ref: «SWIFTID» - «font»

Contact: Charges helpline

Direct Line: (01670) 622 891

Direct Email: scFinance@northumberland.gov.uk

October 2018

Dear «Salutation»

Charges for care and support services – consultation «OnBehalf»

Over the next three years, the Council expects to have to reduce its expenditure by £36 million. In order to do this we have looked at all the services the Council delivers to identify where savings could be made.

As part of this the Council is considering proposals to increase the charges which some people are asked to pay for care and support services such as home care and day care.

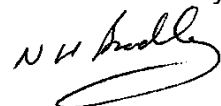
We are inviting people to comment on the proposals and you will find the following documents enclosed with this letter.

- A short summary of the proposed changes.
- A consultation document which explains what these changes would mean, why the Council is considering them, and what alternatives the Council could also consider.
- Answers to some of the questions we think people are likely to ask. – This document is also available on the Council's website at www.northumberland.gov.uk/carechargesconsultation and we will update it with additional questions during the consultation period
- A form which can be used for responses. If you can use the internet, there is also an online version of this form at the web address above.

I would like to reassure you that nobody will be asked to pay charges that they really cannot afford.

Please let us know what you think about these proposals.

Yours sincerely,



Neil Bradley, Head of Finance and IT